



Apply here

### Start date

Flexible

### Duration

6 months

### Languages

Good spoken and written English levels are required (B2 onwards)

### Location

#### [Dublin, Ireland](#)

This lively capital city of Ireland with its warm welcome has something for everyone. With its seamless blend of classic visitor sights, excellent social life and the natural playgrounds of [Dublin Bay](#) and the [Dublin Mountains](#) surrounding on all sides, living in this city will be a real adventure and truly fulfilling experience.

### Are you eligible?

Are you a registered student?

Or

Are you eligible to participate in the Erasmus+ programme?

### Benefits

See website for details of all ESPA benefits. For all internships over 6 months, additional benefits will be paid. Details available at interview.

## Role

This is fantastic opportunity for keen developer to gain practical experience with this leader in spend management solutions. Mentored throughout, you will assist the value solutions consultants to ensure end users receive full technical support with the hosts software product, including run through demos, bug fixing and script development. This is a great opportunity to showcase and develop your skills add invaluable experience to your CV.

## Tasks

### Demo Support

- Help value solutions consultants resolve issues they encounter with demos
- Validate their reported issue is a bug or working as designed
- Work collaboratively with more senior demo engineers to document bugs for operations or development engineers to fix
- Create new instances, connect other applications as needed, setup users
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### New Release Launch Support and Demo Development

- Test demo scripts (click throughs) and assess changes that need to be addressed
- Investigate new product features and analyze how to support a demo of the new feature
- Document how the demo consultants would execute the demo, if needed
- With technical lead support, develop one or more automation scripts.

## Desired Skills

- Currently pursuing a degree in computer science, information technology or related field
- Capability to apply thorough and analytical problem-solving logic
- Attention to detail, and the ability to quickly assess problems and apply workable solutions
- Strong written and interpersonal communication skills
- Drive to overcome difficult obstacles and improve results
- Experience creating instructional materials, including technical writing, presentations and screencasts is a plus

## The Host Company

The host company is a world leader in the provision of unified cloud Spend Management Solutions for medium and large size enterprises that typically operate on a global scale. The software platform provides greater visibility into and control over how companies spend money achieving significant savings and driving profitability. Since its launch this platform has helped customers globally to bring billions of dollars in cumulative spend under management. Expanding rapidly, this host is seeking talented individuals join them in their success.