ESPA

Developer Relations Internship (ALFDR1411)

Apply here

Start date
Flexible

Duration
6 months

Languages
Good spoken and written English levels are required (B2 onwards)

Location

London, England
London is the capital and largest city of England and the United Kingdom. One of the world's most visited cities, it is steeped in history and culture with iconic buildings such as the Houses of Parliament, The Tower of London and Buckingham Palace . Modern attractions include, Harry Potter Studios, The London Eye and the Shard to name but a few. London is a city where you can eat fine food and experience great times, it has something for everyone. You will never get bored.

Are you eligible?
Are you a registered student?
        Or
Are you eligible to participate in the Erasmus+ programme?

Benefits
See website for details of all ESPA benefits. For all internships over 6 months, additional benefits will be paid. Details available at interview.

Role

This is a fantastic opportunity for a proactive, problem solving software engineer keen to utilize their skills in a unique support role. A customer focused individual, you will help inspire and enable the host developer community all over the world to successfully build solutions on top of their innovative digital business platform. Mentored within the Developer Relations Team you will thrive in helping developers solve their issues, listen to feedback and create content that guides them through their journey. So, if you fancy something different in the developer world then look no further!!

Tasks

- Identify trends and common types of questions in the host's Hub to help guide the content creation strategy
- Capture and translate developer feedback and pain points into actionable product insights
- Engage and help answer technical questions in the Hub forum
- Monitor social media for technical discussions and help drive these discussions into the Hub or engage when appropriate
- Help build short code samples on the host platform and break it down into blog posts and tutorials

Desired Skills

- Studying for a degree in computer science or similar
- The ideal candidate will have an approachable, friendly, kind and patient personality
- Excellent written and verbal communication skills on technical and non-technical topics
- Experience in Java development is essential.

The following would be good to have:

- Experience with other backend technologies such as Spring Framework, Docker, as well as Angular, Typescript/JavaScript

The Host Company

This highly successful host company specializes in providing open source digital business platforms to organisations throughout the world. They connect people, content and processes, enabling seamless efficiency, decision making and productivity. This cloud-based product has experienced explosive growth and the company is now doubling their investment to take the business to the next level. There are plenty of opportunities to impress and be part of their success story.