



## Apply here

### Start date

Flexible within the next three months

### Duration

6 months

### Languages

Good spoken and written English levels are required (B2 onwards)

### Location

Bristol, England

Bristol is the largest city in the South West of England. It has a strong reputation for creativity, digital innovation, and social enterprise, and is the home of Oscar-winning Wallace and Gromit and urban artist Banksy. Offering a lively nightlife, bars and restaurants aplenty, musical diversity and many historical sites, in 2017, The Times newspaper voted it 'Best Place to Live in the UK'. ESPA has a thriving intern community in Bristol, so there is plenty of opportunity for socialising.

### Are you eligible?

Are you a registered student?

Or

Are you eligible to participate in the Erasmus+ programme?

### Benefits

See website for details of all ESPA benefits. For all internships over 6 months, additional benefits will be paid. Details available at interview.

## Role

This is a fantastic opportunity for an enthusiastic individual, passionate about making the User Experience (UX) as seamless and user friendly as possible. Mentored throughout, a typical day with this innovative company could include interviewing a client's customers to understand their behaviours and motivations, running research with people with disabilities to help make a client's website accessible for all, plus much more. With over 17 years' experience in the sector, you will be learning from some of the best brains in the business, an opportunity not to be missed.

## Tasks

- Research and define potential user groups and their requirements
- Prepare and write user testing documentation
- Facilitate and observe user testing sessions
- Conduct hands on evaluations and clearly communicate the findings to development teams and ensure usability findings are implemented effectively
- Develop presentations and deliver internal presentations about research projects
- Effectively liaise with clients to the hosts standards
- Review the host web site, extranet and project sites, ensuring they continue to be at the cutting edge of usability, accessibility, design and technology
- To plan projects and pay attention to achieving project milestones
- To promote host usability services to the marketplace and raise their profile
- To proactively search for and recommend companies that the host should be approaching to explore work opportunities

## Desired Skills

- Passionate about interaction design, Human Computer Interaction (HCI)
- Working to a degree with an emphasis on Human Computer Interaction, but others considered including Psychology
- Problem solving
- Excellent interpersonal skills

## The Host Company

The host is one of the largest independent strategic UX design agencies in Europe. Combining their expertise in psychology, user-centric design, accessibility and technology; they create ground-breaking digital experiences that make a measurable difference to the way people live, work and play. Their clients include, UNICEF, Liberty Global, Virgin Media Business, to name just a few. With over 100 employees spanning 3 European offices they are some of the most talented and creative individuals in the industry that live and breathe the company's ethos of 'Humanising Technology'. The host provides a friendly, fun environment to work in and even have 'Chief Happiness Officers' who are always coming up with little surprises to add to your day and organising social activities outside of work.