ESPA

Software Quality Assurance Internship (SYNSO0811)

Start date
January/February 2019

Duration
6 months or more

Languages
Excellent spoken and written English levels are required. (B2 onwards)

Location

Belfast, Northern Ireland
Belfast is the capital city of Northern Ireland and over recent years has seen a period of significant regeneration and growth. The birthplace of the Titanic, this vibrant city has a buzzing nightlife and social scene with many cultural events taking place throughout the year. Close to beautiful countryside and the famous Giant's Causeway, Belfast has something to suit all tastes.

Are you eligible?
Are you a registered student?
Or
Are you eligible to participate in the Erasmus+ programme?

Benefits
See website for details of all ESPA benefits. For all internships over 6 months, additional benefits will be paid. Details available at interview.

Role

This is a fantastic opportunity for a proactive Software Developer, interested in quality assurance and testing, to gain practical experience within this innovative and ambitious host company. Mentored throughout, using leading edge technology based on AI, you will help to deliver an enhanced customer service experience using almost any social media messaging applications. This is a not just any internship, it is a great chance to enhance your career opportunities in this fresh, edgy environment.

Tasks

- Work together with developers to understand the capabilities of features they are building
- Help to write test cases for features under development
- Help grow and maintain company's suite of automated user tests
- Execute manual test cases
- Write front-end automation tests in Java (Selenide)
- Write back-end automation tests in Java (J-Unit, Spring-Boot testing)
- Add test suite into automation pipeline
- Use exploratory testing techniques to discover unknown defects and regressions

Skills

- Background in Computer Science or a software related discipline
- Experience with manually testing software, writing test-cases and/or exploratory testing.
- Competent in using Java and JavaScript. Understanding of HTTP and calling REST services
- Knowledge or awareness of using HTML markup and styling with CSS
- Experience with Typescript is not essential but highly desirable
- Great communication skills.
- You need to be an initiative taking self-starter

The Host Company

This innovative host has developed a platform to offer the perfect customer service experience. Their aim is to allow companies to engage with their "new generation" customers using any app such as WhatsApp, Messenger or any other messaging app out there. Using blended Artificial Intelligence, they offer a personal, automated service to connect the user seamlessly to the appropriate internal expertise or brand advocate, cutting the need for time consuming phone calls, long online interactions or impersonal chatbots. Their platform is set to change the face of customer service forever.