



Apply here

Start date

March/April 2019

Duration

6 months

Languages

Good spoken and written English levels are required (B2 onwards)

Location

Belfast, Northern Ireland

Belfast is the capital city of Northern Ireland and over recent years has seen a period of significant regeneration and growth. The birthplace of the Titanic, this vibrant city has a buzzing nightlife and social scene with many cultural events taking place throughout the year. Close to beautiful countryside and the famous Giant's Causeway, Belfast has something to suit all tastes.

Are you eligible?

Are you a registered student?

Or

Are you eligible to participate in the Erasmus+ programme?

Benefits

See website for details of all ESPA benefits. For all internships over 6 months, additional benefits will be paid. Details available at interview.

Role

This is a fantastic opportunity for an enthusiastic, multi-tasking, customer focused individual to gain an all-round business experience with this leading Irish tour operator. Mentored throughout, you will join this friendly dynamic team assisting with customer service, sales and administration ensuring a first-class customer experience. For the selected candidate this will be great for both personal and professional development as well as the opportunity to learn about this fascinating, country and its colourful history.

Tasks

You will be assisting in the following tasks:

- Dealing with incoming tourism enquiries in a customer facing role
- Organising and booking tours online and via phone
- Cash and payment handling
- Assisting the team with administrative duties
- General day to day duties, ensuring smooth running of office and shop
- Stock replenishment
- Organising bespoke travel requirements

Desired Skills

- Studying for a degree in a business or tourism related subject
- An interest in the tourism industry
- Previous sales experience a bonus
- Excellent spoken and written English
- Works well and communicates well with others
- Organised and able to prioritise workloads

Host Company

Founded in 2014 this host prides itself on being one of the top tour operators in Ireland. They offer an array of excursions to places such as The Giants Causeway, a UNESCO heritage site with a fascinating mythical story, the Game of Thrones filming locations including the Dark Hedges, the Bushmills whisky distillery and tours of Belfast city, taking in the troubled history of this now great city. Aiming to be the number one operator in Ireland they are seeking enthusiastic like-minded people to join them on their journey.