



Apply here

Start date

As soon as possible

Duration

6 months

Languages

Good spoken and written English levels are required (B2 onwards)

Location

Ballycastle, Northern Ireland

The harbour town and holiday resort of Ballycastle marks the eastern end of the Causeway Coast. It's a pretty town with a family-friendly promenade and a good bucket-and-spade beach. Close to the World-famous Giant's Causeway and on some of the most spectacular coastline in Ireland, you are guaranteed a fantastic experience in this welcoming country.

Are you eligible?

Are you a registered student?
Or

Are you eligible to participate in the Erasmus+ programme?

Benefits

See website for details of all ESPA benefits. For all internships over 6 months, additional benefits will be paid. Details available at interview.

Role

This is an exciting opportunity for an enthusiastic individual with aspirations for a career in Hotel Management to gain an all-round understanding of running a hotel, which will ultimately give you the competences to become a Duty Manager. Mentored throughout, you will cover all aspects of hotel operations including housekeeping, food and beverage, marketing and event organization, including a wedding from start to finish. Based and living in a stunning coastal location, this will provide a great experience for both personal and professional development.

Tasks

The intern will learn all aspects of running and managing a luxury hotel including;

- Effective customer services
- Marketing duties
- Housekeeping
- Food and beverage including bars, restaurants and bistros
- Stock control including liaising with chefs to ensure availability of local fresh produce for menus
- Event management and organisation
- Hygiene, health and safety and licensing regulations
- Management of staff including supervision, delegation of duties and rostering of shifts
- Cash handling

Personal Skills

- Studying for a qualification in hotel management, hospitality, tourism or other relevant
- Ability to keep cool under pressure
- Excellent organisation and time management
- Polite and pleasant manner
- Excellent listening, oral and written communication skills
- Strong attention to detail

The Host Company

The host company, located on the North Coast of Ireland, is one of the area's finest hotels occupying an unrivalled seafront position in the heart of the Causeway Coastal route which includes the World-famous Giant's Causeway. Boasting 34 spacious bedrooms, fully licensed bar and bistro restaurant, 2 function rooms with capacity to host over 600 people. It also has full conferencing, banqueting and wedding facilities, with a civil ceremony license. Proud to serve Costa Coffee on site, the host offers uncompromising service and comforts to accommodate even the most discerning guests. Latest news the hotel is currently undergoing a £1m upgrade to include 12 new executive rooms, and a honeymoon suite. These are exciting times in which to join this expanding business.