



## Apply here

### Start date

September-October 2017

### Duration

6 months

### Languages

Good spoken and written English levels are required (B2 onwards)

### Location

Bristol, England

Bristol is the largest city in the South West of England sitting on the Bristol Channel. It has a reputation for its uniquely urban cultural mix, with thriving creative, legal and financial economies. Bristol also has a wide sporting offering, a lively nightlife, bars and restaurants aplenty, music diversity and a maritime history.

### Are you eligible?

Are you a registered student?  
Or  
Are you eligible to participate in the Erasmus+ programme?

### Benefits

See website for details of all ESPA benefits. For all internships over 6 months, additional benefits will be paid. Details available at interview.

## Role

This is a fantastic opportunity for an enthusiastic Business student who will be given the chance to take ownership of large data gathering and analysis projects aimed at taking the company to a new level. Mentored by the Service Delivery Director you will look at current data gathering and analysis processes to determine where changes can be made to improve the clarity of insights that financial institutions have about consumers who use their services. This valuable insight is aimed at not increasing customer numbers and more importantly improving retention rates. This project will give you valuable practical experience in process analysis and change, as well as giving the real opportunity to develop key management skills; a great addition to your CV and career prospects.

## Tasks

- Collaborate with sales and project management teams in defining data collection and analysis requirements
- Execute processes using company tools to deliver projects for clients
- Strong focus on reviewing and documenting existing processes, specifying any changes required to provide improvement and working with development and project management teams to deliver changes through to completion
- Support clients by email, phone and in person, to deliver completed project
- Other general tasks as may be required by the company from time to time

## Desired Skills

- Strong analytical skills
- Good presentation skills
- Experience of SQL, Data Analytics, Visualisation or Process Improvement tools/techniques an advantage but not required

## The Host Company

This research agency specialises in the Insurance and Banking sectors. They have over 12 years of experience of offering organisations a clear understanding of their consumers.

This company is a total disrupter in its market with an innovative combination of panel capabilities and price collection in-house.

Notably they have been voted one of the UK's best companies to work for in 2015 and 2016.

Their expertise is so well recognised that their pricing insight and data is used by the Office of National Statistics (ONS) for the Retail Price Index and the Financial Conduct Authority (FCA) for monitoring the insurance market.